

Dollar General is a nationwide convenience store based on the principal of saving their customers time, and money every day. To maintain their top notch customer service they wanted an easier way to monitor and control, through corporate determined set points and time schedules, their interior and exterior lighting, HVAC, and refrigerators/coolers.

The rollout with Dollar General encompassed installations at over 10,000 stores nationwide to be completed in a 6 year time period. Stones River Electric was responsible for surveying stores and efficiently scheduling and routing technicians. Cumberland Distributors partnered with Stones River to order site specific material and work with manufacturers on delivery to ensure a smooth turnkey solution. Cumberland and Stones River partner on multiple store rollouts due to Cumberland's purchasing power and Stone River's self-performing technicians. On average the team completed 40 sites a week with material and two technicians at each site.

The team used dispatching abilities, mapping software and technician experience to complete extensive nationwide rollouts. Regardless of the number of installations or how large the scope of work we treat every installation with the attention and care of a family run company. Customer Service is a number one priority.

All Dollar General Stores are monitored and controlled with corporate determined set points and time schedules. This monitoring allows each store to have their set points modified over the internet from headquarters. After installation Stones River Electric has the ability to troubleshoot any Dollar General EMS location nationwide without dispatching a technician. As a result of corporate controlled HVAC set points, scheduled lighting operation, and alarm code Monitoring Dollar General has seen up to a 25% reduction in electricity costs, increased system uptime and has improved safety for all of their employees and customers.

